



## MANAGED SERVICES

**Note:** Pricing is additive. Example: Monitor + Operate + Administration services, combine the amount from each column for total per device pricing.

### ON-PREMISE SUPPORT SERVICES

Description	Monitor	Operate	Administer
Device Monitoring	\$20.00	N/A	N/A
Routers	\$20.00	\$37.00	\$42.00
Switches	\$20.00	\$26.50	\$29.50
Network Security Device	\$20.00	\$75.50	\$86.00
Network Access Control	\$20.00	\$210.00	\$262.50
Wireless Access Points (Standalone)	\$20.00	\$49.50	\$56.50
Wireless Controllers	\$20.00	\$98.50	\$113.50
Wireless Access Points (Controller Based)	N/A	\$19.00	N/A
VoIP Phone Administration	N/A	N/A	\$2.00
Contact Center Agent	N/A	N/A	\$14.50
IP Video Endpoints	N/A	N/A	\$26.50
Unified Communication Infrastructure (CUCM, CUC, UCME, CER, JABBER)	\$20.00	\$66.00	\$88.00
IP Telephony Terminating Equipment	\$20.00	\$42.00	\$47.50
Contact Center Infrastructure	\$20.00	\$157.50	\$184.00
3rd Party VoIP Applications	\$20.00	\$157.50	\$184.00
Compute Support	\$20.00	\$50.50	\$58.00
Voice Gateways (SIP, PRI, DSx, CUBE)	\$20.00	\$42.00	\$47.50

### CLOUD BASED SUPPORT SERVICES

Description	Monitor	Operate	Administer
Device Monitoring	\$12.50	N/A	N/A
Routers	\$12.50	\$17.00	\$42.00
Switches	\$12.50	\$12.50	\$29.50
Network Security Device	\$12.50	\$33.50	\$86.00
Network Access Control	\$12.50	\$94.50	\$262.50
Wireless Controllers	\$12.50	\$45.00	\$113.50
Wireless Access Points	N/A	\$19.00	N/A
VoIP Phone Administration	N/A	N/A	\$2.00
Contact Center Agent	N/A	N/A	\$14.50
IP Video Endpoints	N/A	N/A	\$26.50
Unified Communication Infrastructure (CUCM, CUC, UCME, CER, JABBER)	\$12.50	\$30.50	\$88.00
IP Telephony Terminating Equipment	\$12.50	\$42.00	\$47.50
Contact Center Infrastructure	\$12.50	\$71.50	\$184.00
3rd Party VoIP Applications	\$12.50	\$71.50	\$184.00
Compute Support	\$12.50	\$50.50	\$58.00
Voice Gateways (SIP, PRI, DSx, CUBE)	\$12.50	\$42.00	\$47.50